



Hayat Life Kedi Köpek Oteli  
Nurhayat Bıçakcıoğlu  
Tel: 0542 602 72 37 Tepe Mah. 1216 Sk. No: 9 /Antalya

#### UNDERTAKING/CONTRACT / HOTEL ACCOMMODATION ACCEPTANCE FORM

1. The owner must ensure that the animal's vaccinations are up to date for contagious diseases such as Rabies, Parvo, Distemper, and Canine Cough (Pi/Bordetella), and provide the relevant vaccination records. The owner should be aware that even with complete vaccinations, achieving 100% immunity is impossible, and there is always a risk of contracting viral diseases.
2. It is strongly recommended that the BORDATELLA vaccine be administered again, either by injection or intranasal application, if it is more than 6 months old, at least one week before leaving the animal. Our recommendation is based on information provided by the vaccine manufacturers and practices in Europe and America.
3. In the event of the animal becoming ill or having an accident during boarding, training, walking, or transportation, the permanent veterinarian of the animal will be consulted, provided that they can be reached, and the animal will be examined by their own veterinarian. The owner will prefer to consult their own veterinarian for treatment initially.
4. However, if the animal does not have its own veterinarian or cannot be reached, the owner will be responsible for selecting a veterinarian for the necessary treatment.

a) The owner acknowledges that the animal will be examined by the responsible veterinarian at Hayat Life.

b) In the event that the animal is examined by the responsible veterinarian at Hayat Life, the owner accepts responsibility for transportation expenses, as well as all treatment costs and expenses. The owner agrees to promptly and fully pay these without the need for any notice or warning, whether written or verbal.

c) Despite all precautions taken, any negative events during the animal's stay are understood to be the responsibility of the owner, and all potential risks during the accommodation period belong to the owner. This condition is clearly understood and accepted by both parties.

5-Any additional expenses that the owner has pre-approved or may arise during the stay must be paid within the duration of the animal's stay. If the owner requests special services such as private walks, cat litter, special food, pee pads, etc., it is mandatory to indicate this during registration and pay the additional fee. The owner is responsible for any damage caused to items in the room where the animal stays and must settle any resulting damages at the time of delivery.

If the animal exhibits aggression or behavioral issues, and the owner has not informed the facility in writing, the owner is responsible for any harm caused to the staff. The owner must settle any resulting damages at the time of delivery.

6-The accommodation fee for the specified duration at the time of registration is collected in advance via bank transfer. In the event of an extension of the stay, the owner must notify the possibility of extension at least 48 hours before the end of the initially specified period, as communicated and approved by Hayat Life. However, the request to extend the stay will be evaluated based on the availability on the specified date.

8- The check-in time for the accommodation is strictly set between 14:00 and 16:00, and the check-out time is from 09:00 to 11:00. If the pick-up occurs after 11:00 on the departure day, an additional fee for that day will be charged. If the owner does not pick up the animal on the scheduled day, double the daily rate will be charged for each day until the day of pick-up. The extension period is a maximum of 7 days. If the animal is not picked up after 7 days and the owner cannot be reached, Hayat Life may take appropriate action, including free adoption, to remove the animal from the facility.



The owner is deemed to have accepted these conditions by leaving the animal at our facility. In case of any disputes arising from the terms specified in the contract, the owner waives all rights to material and moral compensation, as well as any claims and legal rights, against Hayat Life.

9-The address and phone information provided by the owner are considered the official contact details. Otherwise, the provisions of the notification law will be applied.

10-Cancellation Policy: Cancellations made 24 hours prior to the reservation date will incur charges for the first day of the planned stay.

11-I hereby acknowledge and commit that, in the event of any dispute between the parties, the competent courts and execution offices shall be those in ANTALYA.

Guest`s Name: ..... Guest`s Breed: ..... Guest`s Age: .....

Owner Name, Surname: ..... Passport Nr.: .....

Address: .....

Phone Nr.: ..... Email: .....

Veterinarian: .....

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Food / Medication Usage: .....

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Received Items: .....

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Delivered By: ..... Received By: .....

TOTAL BALANCE

AMOUNT PAID

REMAINING AMOUNT

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